

STLS Plan of Service Summary

By 2006 every resident of the Southern Tier region will:

- live in a chartered library service area
- have access to a fully handicapped-accessible library
- that incorporates traditional and electronic services
- including an up-to-date collection of library materials, capable reference assistance, quality programs and services provided cooperatively with local agencies,
- multiple computer stations, access to digitized local history material and access to information about all materials in STLS member libraries through the web catalog
- will be able to make interlibrary loan requests directly from local libraries and from libraries outside the region
- receive quick delivery of those materials
- have access to a full collection of online databases in the library, at home, work and school.

Libraries will have:

- stable, secure, sufficient tax support
- well-paid and well-trained staff skilled in using electronic and print resources
- local technology support

Library staff will:

- participate regularly in workshops, county and regional meetings
- mentor each other
- participate daily in cooperative efforts such as electronic patron-request and interlibrary loan

Libraries will be wired for technology while still providing the personal touch patrons need.

The Southern Tier Library System will strengthen and support libraries using increased state aid to:

- provide consultant services
- technology training
- cooperative technology support
- coordination of grants
- electronic ordering, fast cataloging and processing of library materials
- easy-to-use accurate online catalog with automatic updates
- seamless integration of new formats and new technology with current materials and services
- centralized automation services
- delivery on a daily basis connecting all types of libraries in the region
- rotating collections, and specialized materials.