

Attendance:

1. Erika Jenns, STLS
2. Brian Hildreth, STLS
3. Kelly Povero, WGPL
4. Jess Westlake, MFL
5. Nic Gunning, DAHPL
6. Linda Reimer, SSCL
7. Karen Smith, WPL
8. Tina Dalton, CCL

Agenda:

1. Spring CE - Friday, June 14th
2. Databases LibGuide
3. OverDrive Holds Update
4. Libby Update
5. Promotional Materials from STLS
6. Upcoming Meetings
7. Around the Table

Minutes:

1. Spring CE is scheduled for Friday, June 14th!
 - o Location: Radisson Hotel, Corning NY
 - o Time: 8:30am-4:00pm
 - o Vendors on-site will include OverDrive and JobNow
 - o We'll have a session dedicated to using Excel for libraries, and on-demand Excel help throughout the day!
2. Databases LibGuide
 - o Available on STLS website, under For the Public -> Databases
 - <https://stls.libguides.com/databases>
 - o Includes information on:
 - Digital Library Card
 - OverDrive
 - JobNow
 - Peterson's Test Prep
 - MedLine Plus
 - NovelNY databses from NYS

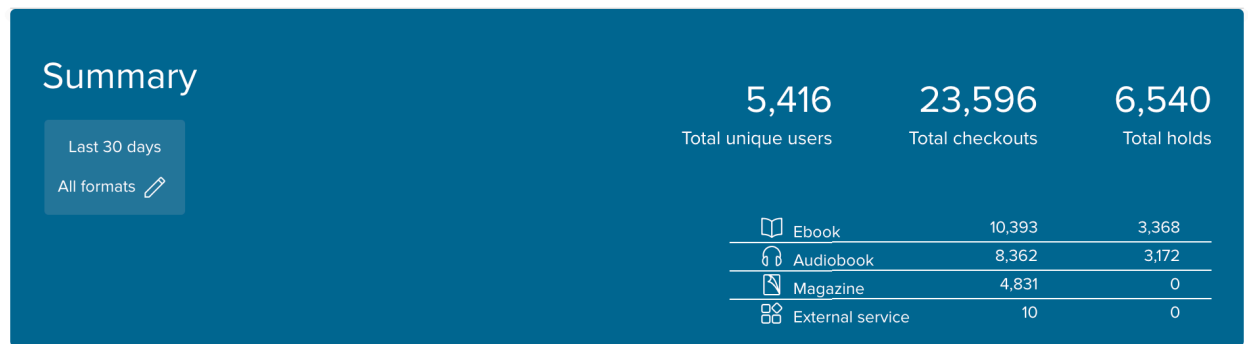
- OCLC FirstSearch
- EBSCO Literary Reference Center
- CCLD Edesk
- Libby Guide:
 - https://stls.libguides.com/OverDrive_Libby_App
 - Dedicated to Libby help
 - Especially RLA setup!

3. OverDrive Holds Update

- Current average wait period is 24 days (down from ~30!)

Current checkouts	8,319
Current holds	6,095
Current average wait period	24 days

- Activity over the last 30 days:



4. Libby Update

- Based on partner and user feedback, Libby's latest update introduces a prompt to users when they borrow, place a hold, or add a Notify Me tag to title in a language different from the one they have set as their app preference.

The goal of this update is to ensure users are interacting with the titles they are most interested in, reducing instances of accidentally borrowing or requesting books in a language they aren't familiar with. This is especially helpful when a title's language may not be clear from the cover image.

If the user selects "Yes, I Can Read It" from the prompt, Libby will help them complete the action they were taking. Libby then remembers that the user speaks this language for 90 days. This timer refreshes every time a user

borrow, places a hold, or tags a title in that language.

If the user doesn't want the title in that language, Libby will try to find it in the languages the user speaks (based on the app's UI language and from past language confirmation prompts).

5. Promotional Materials from STLS
 - In the past, we've provided:
 - Bookmarks for CCLD Edesk, DigitalLearn.org, JobNow & Peterson's, STARCat
 - Brochures for Libby/OverDrive
 - What would be helpful?
 - Libby materials specific to niche audiences:
 - Graphic novels, audiobooks, kids' books, knitting/crafting
 - Magazines for waiting rooms
6. Upcoming meeting dates (all at 1:00pm)
 - Monday, June 17th
 - Monday, August 19th
 - Monday, November 18th
7. Around the table - things to share?
 - Nic - Interest in exploring access to Kanopy and Hoopla
 - Corning - Majority of usage is audiobooks in Hoopla
 - CCLS - has Kanopy, user model is more user friendly for videos
 - Jess W. asked about music streaming - Hoopla offers this