Digital Library Advisory Group
Monday, November 21st, 2022 - 1:00pm

Digital Library Meeting

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Attendance:
1. Erika Jenns, STLS
2. Angela Gonzalez, PYPL
3. Sarah Trump, Fillmore
4. Connie Ogilvie, CCLD
5. Linda Reimer, SSCL
6. Ken Reichman, Wellsville
7. Nic Gunning, Wellsville
8. Kelly Povero, Watkins
9. Tina Dalton, Cuba
10. Karen Smith, Whitesville

Agenda:
1. 2023-2025 Digital Library Contributions - Approved
2. Libby Update: Multi-library search
3. Brainfuse JobNow Updates
4. Overview of Data from OverDrive
5. Upcoming meeting dates

Minutes:
1. 2023-2025 Digital Library Contributions - Approved
2023 fees are based on an Equitable Distribution Percentage Increase considering the popularity of Overdrive usage at libraries between 2018 and 2021.

- 2024 fees will increase by 2%, and 2025 fees will also increase by 2%.
- TOTALS:
  - 2022 total: $108,903
  - 2023 total: $129,842
  - 2024 total: $132,438
  - 2025 total: $135,087

Information about individual library contributions came out via email from Brian on 11/4/2022.

2. Libby Update - Multi-library search
   - In the coming days, Libby will release an update to automatically show users with multiple library cards the quickest option to access the title they want to read. Here’s how it will work:
     - If a book they're interested in is available to borrow from their active library (i.e., the library collection they're searching in), they'll see the option to Borrow from that library.
     - If there is a wait list on the title at their active library:
       - They'll see the option to Borrow from one of their other saved libraries (if it's available from one of them).
       - They'll see the option to place a hold from the library with the shortest wait list. This may be their active library or one of their other saved libraries.
       - After borrowing or placing a hold, the user’s active library won’t change.

   - **Note:** When a user runs a search, Libby will not show content that isn’t in their active library’s collection. Additionally, while Libby shows the quickest way to get a title, users can still see the title’s availability across all their libraries and choose where to take action. See how this works on Libby Help.

Watch this quick overview video about the update.

This update will provide the following benefits:
o **Keeps users in their active library**—Your users can see the best availability for the titles they want to read without leaving your library’s collection.

o **Minimizes “extra” holds and reduces overall wait time**—Presenting the shortest wait time up front will help prevent users from placing extra holds at multiple libraries.

o **Increases user satisfaction**—The faster users can access the book they want to read, the happier they’ll be. Satisfied users are more likely to keep returning to your library’s collection for their next book.

3. **Brainfuse JobNow Updates**
   - Updated homepage, designed to improve access on mobile devices.
   - **Expert Job Matching:** Community members can get matched to open positions based on skills, interests, and preferences. After filling out a questionnaire, the Brainfuse Job Matching experts will search for available positions that match the requested criteria, including preferences such as salary range, benefits, industry, and more. Within two business days, they will send a response with links and additional information for the positions. Please note that our Job Matching Experts will not complete applications for users.
   - **Live Life Skills Coaching and resources:** Life Skills Coaches will assist users with essential skills such as time management, financial literacy, practical skills, and more.

4. **Overview of Data from OverDrive**
   - (see PDFs)

5. **Upcoming meeting dates (all at 1:00pm)**
   - Monday, January 23, 2023
   - Monday, March 20, 2023
   - Monday, May 22, 2023
   - Monday, July 17, 2023
   - Monday, September 18, 2023
   - Monday, November 20, 2023