NEW in FY2020: Part 8A COVID Questions

1. "Were any of the library's outlets physically closed to the public for any period of time due to the Coronavirus (COVID-19) pandemic?" (Y/N)

2. "Did library staff continue to provide services to the public during any portion of the period when the building was physically closed to the public due to the Coronavirus (COVID-19) pandemic?" (Y/N)

3. "Did the library add or increase access to electronic collection materials due to the Coronavirus (COVID-19) pandemic?" (Y/N)

4. "Did the library allow users to complete registration for library cards online without having to come to the library before the Coronavirus (COVID-19) pandemic?" (Y/N)

5. "Did the library allow users to complete registration for library cards online without having to come to the library during the Coronavirus (COVID-19) pandemic?" (Y/N)

6. "Did the library provide reference service via the Internet or telephone when the building was physically closed to the public during the Coronavirus (COVID-19) pandemic?" (Y/N)

7. "Did the library provide 'outside' service for circulation of physical materials at one or more outlets during the Coronavirus (COVID-19) pandemic?" (Y/N)

8. "Did the library provide live, virtual programs via the Internet during the Coronavirus (COVID-19) pandemic?" (Y/N)

9. "Did the library create and provide recordings of program content via the Internet during the Coronavirus (COVID-19) pandemic?" (Y/N)

10. "Report total number of recordings of program content during COVID-19 pandemic." (***Optional response.*** Responses to new questions requiring numerical data may be estimated or left blank the first year.)

11. "Did the library provide Wi-Fi Internet access to users outside the building at one or more outlets before the Coronavirus (COVID-19) pandemic?" (Y/N)

12. "Did the library intentionally provide Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic?" (Y/N)

13. "Did the library increase access to Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic?" (Y/N)

14. "Did library staff work for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties during the Coronavirus (COVID-19) pandemic?" (Y/N)